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Junior qualified Electronics and Computing engineer

I am a new engineer in electrical and computer from Higher National School of the Mines, Saint-Etienne France which specialises in embedded electronics and the company where I was working since 3 years is a ship building company CMR. I am an electronics designer in research and development department.

As specified in your advertisement, I have good knowledge of C++ programming and operating system Windows and Linux. I have skills for integrate an international company, for I speak 3 languages, French, Italian and English. During my internship, I learnt to interact with high level decision makers, and hence, I am very motivated and I can adapt to all circumstances. I am at Dublin and ready to develop my professional career opportunities and to discover other cultures. My experience gained during my training courses have allowed me to become more proficient in management, project control and managing responsibilities. I am also autonomous and capable of adaptive general-purpose in my working environment. Consequently, I feel I have all the qualities and motivation needed for your project.

I would be happy to discuss my CV in greater detail at an interview.

I look forward to meeting you in the very near future.

Yours faithfully

Work experience

Since
March 2008

Technical Support Specialist

Mission: Responsible for technical phone support for customer related issues, spare parts orders, SAP call processing and FSE dispatch in EAM.

Means:

- Manage all Tech Support issues to resolution or appropriate escalation
- Provide superior customer service to Corneal COR and CAR customers
- Using SAP database system to manage the escalations the lasers install base.
- Provide logistics support to Field Engineers, manage spare parts ordering.

Appraisal: Function: Technical Support Coordinator
Responsible for a technical support team.

- Manage a team of 5 agents; supervise the projects and actions of the team.
- Make projects to improve the technical support way to work.

July 2007
February 2008

Technical Support Multilingual Analyst

Mission: Function: 2d level support agent (3 months)

- Solve any kind of customer problems using HP equipment and software
- Working according to the strict deadlines, Taking call in ITALIAN, ENGLISH, FRENCH
- Dealing with customer's questions and queries, Handling customer's complaints

Appraisal: Function: Quality agent (4 months)

Make assessments and give feedback for all of the ITALIAN, ENGLISH, FRENCH agents from any Desk. Working according to the strict targets. Following the ISO process.

September 2004
June 2007

Apprentice Hardware & Software Systems Engineer in the R&D

C.M.R, Contrôle.Mesure.Regulation, Marseille, France

Mission: Achievements:

- Speed Acquisition Module: Development of a new product, a smart tachometric relay.
- Variator of luminosity: Development of smaller and less expensive box containing electronics.
- External Alarm Panel: Development of a new product to replace the old model which transfers an alarm on the network on automated ships.

Means: Results Obtained: Entry on a new market, resolved problems of obsolescence and became competitive thanks to reduced costs and a high technological level.

Constraints: To respect the very strict marine standards.

April 2004
June 2004

Trainee technician in the Automaton Department

MICHELIN Italiana, Cuneo, Italy

Mission: Achievements: Design and realization of procedures for the loading of programs to programmable automatons Programming Logic Control (P.L.C Allen Bradley).

Means: Results Obtained: Saving of time for the technicians and facilitating training of newcomers.

Constraints: Automaton maintenance had to be carried out without stopping production.

Diplomas and education

September 2004
June 2007

Higher National School of the Mines, Saint-Etienne France

Higher National School of the Mines, Saint-Etienne France

Master's Engineering Degree

An Electronics and Computer Engineering and Embedded systems sandwich course.

Main subjects : Electronics and Computer engineering, Control systems and Industrial studies.

Area of specialisation: Electronics and Computer Engineering and Embedded systems

September 2002
June 2004

Technological University Institute, Marseille France

BTEC Higher National Diploma in technology in Electrical and Computing

Main subjects : Electronics, Computer engineering, Control systems, Physics, Mathematics.

Area of specialisation: Electrical and Computing

September 1999
June 2001

Secondary School DON BOSCO, Marseille France

Secondary School Degree equivalent to A levels specialising in electronics with honours "First Class".

Area of specialisation: Electronics

Computing skills

Software

Windows 98 to Vista, Office suite, Linux and Openoffice suite.

Computer-Assisted Drawing tools (CAD): Cadstar, AutoCAD. EMC design fundamentals

Languages

C, C++, PROLOG, VHDL, Data bases, SAP Logistics, MRP

Additional information

Analogical and Numerical electronics, Thermocouple sensors, PT-100, 4-20mA, 0-10V, Pick-up.

V-Model: Concept, Requirements and Architecture, Design, Intégration, Validation and Maintenance.

CPLD, FPGA, DSP devices, Software Altera Max+II, Microcontroller Microchip.

Integrated optoelectronics ; Semiconductor materials ; Photoinduced effect ; Fiber laser ; Optical fiber Semiconductor laser ; Solid state laser ; Doping ; Output power ; Energy level ; Industrial application Optical system ; Optical telecommunication

Language skills

French

Speaking competence: Native speaker, **Written competence:** Native speaker

English

Speaking competence: Fluent, **Written competence:** Fluent

Italian

Speaking competence: Fluent, **Written competence:** Fluent

Various

Graduate of the MARSEILLE Music Academy, Instrument: Accordion.

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Mountain Biking, Computers, skiing and Sailing, Mountainboarding and Hiking, Fitness.

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