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# Jean-Philippe Tétreault

To face new professional challenges in my field of study.

## Work experience

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December 2011  
March 2012

### **Programmer analyst (CS2)**

**Mission:** Develop an online training platform

Department of National Defence (DND)  
Canadian Defence Academy

- Perform analysis, design, plan, program and implement software
- Install, configure, administer and maintain components and systems for implementing IM / IT
- Perform problem analysis, troubleshooting and restoring the functioning of software that need support
- Write and maintain documentation on application systems for customers and staff responsible for system maintenance
- Develop and provide training and technical advice to clients and colleagues within the DND and the CF

**Means:** C#.NET, XML (QTI), SQL Server

June 2011  
January 2012

### **IM/IT Technician**

**Mission:** Onsite support - User Services

Human Resources and Skills Development Canada (HRSDC)  
Innovation, Information and Technology Branch (IITB)

**Means:** IT Asset Management of ~500 workstations in a dozen of Service Canada offices.

- Provides support to IT clients and refer to other support groups as required.
- Provides support in the development, integration, implementation or maintenance of IT infrastructure.
- Provides advice and on the job technical training to clients and colleagues.
- Updates, maintains and monitors hardware and software configuration.
- Supports backup and recovery processes.
- Supports IT asset acquisition and life cycle management.
- Supports impact of hardware and software changes.

September 2009  
June 2011

## **Analyst programmer**

Atvent Solutions

**Mission:** In an agile environment (SCRUM), I worked on : R&D, analysis, design, development, documentation, test, deployment, maintenance, migration, customer support, technological monitoring, etc.

And on many aspects : user interface, querying OLAP cubes, creating reports and charts, cross-platform compatibility, user management, import/export data, localisation (GPS), etc.

### **Means:** Projet #1

An application (including a Web part) designed to help telcos (MSO) to locate, assess and remediate cable distribution (HFC) network issues.

- Technologies used :

Visual Studio, ASP.NET, VB.NET, C#.NET, SQL Server, Access, Visual Source Safe, IIS, Infragistics, MapXtreme

### Projet #2

A Web-based application merging business intelligence (DSS) and geo-spatial features (GIS).

- Technologies used :

Java, JDeveloper, Oracle ADF, OLAP, WebLogic, SVN, Oracle Spatial/Locator, MapViewer, MapBuilder, Oracle Database, Apache MyFaces Trinidad  
Eclipse, Tomcat, JSTL, Spring Framework, Hibernate, AppFuse

### Projet #3

A Web application to manage cable distribution networks, dedicated to mobiles (BlackBerry/iPhone).

- Technologies used :

(besides those already mentioned and given the limitations of these devices)  
HTML, JSP, Servlets, Javascript, Ajax, Web Services

Since  
July 2008

## **IT Consultant (analyst programmer)**

AGMT Solution

**Mission:** Develop IT solutions for clients from different sectors

- Perform analysis, design, plan, program and implement software

- Install, configure, administer and maintain components and systems for implementing IM / IT  
- Perform problem analysis, troubleshooting and restoring the functioning of software that need support

- Write and maintain documentation on application systems for customers and staff responsible for system maintenance

- Establish and maintain the network of the company's customers

**Means:** Java, C#.NET, ASP.NET, VB.NET, Javascript, jQuery, WordPress, SQL Server, Oracle DB, Perl, Python, PHP, mySQL, Apache, HTML

## **Diplomas and education**

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September 2007  
December 2010

### **University of Quebec at Montreal**

Bachelor's degree in computer science and software engineering

- Global GPA : 3.4/4.3

September 2007  
September 2008

### **University of Quebec at Montreal**

Certificate in Computer Science

March 2007  
September 2007

### **Dawson College, Montreal**

Attestation of College Studies

Preparation for Cisco & Comptia Linux Certification

## Computing skills

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### Software

In addition to the above : J2EE, C/C++, PL/SQL, Assembleur, UML, OCL  
Netbeans, wxDev-C++, StarUML, SQL Developer, MS Project

### Additional information

Second Language Evaluation - Public Service Commission: ECB  
Reading: E (100%)  
Writing: C (advanced)  
Oral Proficiency: B (good)

## Language skills

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### French

**Speaking competence:** Native speaker, **Written competence:** Native speaker

### English

**Speaking competence:** Intermediate, **Written competence:** Intermediate

## Various

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### Cisco Certified Network Associate (CCNA)

CCNA certification validates the ability to install, configure, operate, and troubleshoot medium-size routed and switched networks  
CISCO ID : CSCO 1122 9631